



Cambridge International AS & A Level

BUSINESS

9609/12

Paper 1 Short Answer and Essay

May/June 2020

1 hour 15 minutes



You must answer on the enclosed answer booklet.

You will need: Answer booklet (enclosed)

INSTRUCTIONS

- Section A: answer **all** questions.
- Section B: answer **one** question.
- Follow the instructions on the front cover of the answer booklet. If you need additional answer paper, ask the invigilator for a continuation booklet.

INFORMATION

- The total mark for this paper is 40.
- The number of marks for each question or part question is shown in brackets [].

This document has 4 pages. Blank pages are indicated.

Section A (Short Answer)Answer **all** questions

You are advised to spend no more than 35 minutes on Section A.

- 1 (a) Define the term 'job description'. [2]
(b) Explain **two** advantages to an employer of using a person specification. [3]
- 2 (a) Define the term 'private sector'. [2]
(b) Explain **two** advantages that a business in the public sector may have that a business in the private sector may not. [3]
- 3 Explain the difficulties that a small business start-up might have when trying to obtain finance from an external source. [5]
- 4 (a) Define the term 'national market'. [2]
(b) Explain **two** advantages to a business of selling in international markets. [3]

Section B (Essay)Answer **one** question only

- 5 (a) Analyse the disadvantages to a business of using debt factoring to improve its cash flow. [8]
(b) Discuss the limitations of using accounting ratios to compare the performance of different businesses. [12]
- 6 'Good leaders are more important for business success than good managers.'
Discuss the extent to which you agree with this view. [20]
- 7 (a) Analyse the possible disadvantages of Computer Aided Manufacture (CAM) for a small manufacturing business. [8]
(b) Discuss the importance of process innovation for a manufacturer of car components operating in a competitive market. [12]

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